

## **General Terms and Conditions for the Purchase and Use of a Wetaxi Voucher**

**April 2020**

A Voucher is defined as a tool with which Wetaxi customers (hereinafter referred to as “Users”) acquire the right to be granted a credit of the specified value (Wetaxi Credit) from the moment the Voucher is activated. The Wetaxi Credit may be used to pay the services provided through the Wetaxi platform (hereinafter, “the Platform”, including the Wetaxi website and the Wetaxi mobile app for Android and iOS).

Notwithstanding the definitions specifically indicated in this document, the capitalized terms have the meaning specified in the General Terms and Conditions for the Use of Wetaxi.

### **1 – Purchase of a Wetaxi Voucher**

The Voucher may be purchased by the User through the Wetaxi website <http://www.wetaxi.it/voucher> or by third parties that have acquired the right to sell and retail such Vouchers. Before completing the purchase of a Voucher, the User shall accept these General Terms and Conditions for the Purchase and Use of a Wetaxi Voucher.

In the purchase phase, the User will be provided with the expiry date of the Wetaxi Voucher, which will correspond to the date by which the same shall be activated. A Voucher eventually unused within such date shall no longer be usable and shall be non-refundable.

Once the User has completed the purchase, he/she will receive – at the e-mail address specified in the purchase phase – an e-mail with all the necessary guidelines for use of Voucher, along with the Voucher Code – a 6-10-digit alphanumeric code that shall be inserted when the User decides to use the Voucher.

For tax purposes, the Voucher is considered a “buono-corrispettivo multiuso” (multiuse payment voucher) as specified in Article 6-quarter of Italian Presidential Decree n° 633 issued on October 26, 1972, ratified in Article 1 of Italian Decree-Law n° 141 issued on November 29, 2018, and at the basis of Council Directive (EU) 2016/1065 of June 27, 2016. Therefore, the User shall be provided with an invoice, upon request, only following the use of the Wetaxi Credit, as defined in Article 2.

### **2 – Use of the Voucher**

Once the Voucher is purchased, it may be activated by the User by entering the Voucher Code in the specific section of the website [www.wetaxi.it/voucher](http://www.wetaxi.it/voucher), or through the Wetaxi app, in the specific “Voucher” section, until the date of expiry specified upon purchasing the Voucher. Once the Voucher is activated, it may no longer be reused.



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Once the Voucher is activated, Wetaxi shall assign to the User a credit that may be used to pay for a service of a value corresponding to the amount specified upon purchasing the Voucher itself ("Wetaxi Credit"). The Wetaxi Credit shall be inserted among the Payment through App methods available on the User's Personal Account. The User may select such payment method whenever he/she makes a Request. The Wetaxi Credit may not be used for direct payment to the Taxi Driver.

The Wetaxi Credit may be used for multiple Requests by the User until the total value of the Voucher is used, and shall be valid within 90 days of its activation. The eventual amount of Wetaxi Credit that is not used within 90 days of activation of the Voucher may no longer be used by the User, and shall not be refundable.

### **3 – Return of the Wetaxi Voucher**

Users who have purchased a Voucher and have not activated it may return the Voucher to Wetaxi – if it has not expired – by exercising the right of withdrawal within 14 days of its purchase, by sending an e-mail from the address used upon purchasing the Voucher to [assistenza@wetaxi.it](mailto:assistenza@wetaxi.it).

### **4 – Additional information**

Vouchers have no cash value, are non-transferrable, and may be activated only once. Should the Wetaxi Voucher not be redeemed immediately in the purchase phase, it may be redeemed only upon entering the related code. In case of loss or theft of the Voucher Code, the User shall not have the right to a refund. The Voucher may not be sold, marketed, or converted to cash.

In addition to such conditions for the purchase and use of the Wetaxi Voucher, the General Terms and Conditions for the Use of Wetaxi – in the version updated when required and available on the website [www.wetaxi.it/legal](http://www.wetaxi.it/legal) – shall be applicable.